



# TelstraClear Trans-Tasman Private IP

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## Trans-Tasman Private IP

- Multiple site 'any to any' network connectivity
- Flexible and scaleable bandwidth
- The means to share large files
- Dedicated trans-Tasman Account Management Offering ("Support from both ends")

## Benefits

### One-Stop-Shop Solution

Save time with One-Stop-Shop arrangements providing Single Point of Contact for pricing, contracting, ordering, billing and support.

### Flexible billing options

Single or multiple bills for the end-to-end service.

### 24 Hour Support

Trans-Tasman Private IP customers are supported by 'Select' - available toll free\* 24 hours a day, 7 days a week, providing direct access to a technical single-point-of-contact helpdesk for faster resolution of faults.

\* Both in New Zealand and Australia.

## Features

### Flexibility

TelstraClear Trans-Tasman Private IP delivers any to any connectivity. This delivers maximum flexibility when either integrating new locations or changing others in the network.

### Classes of Service

TelstraClear delivers three Classes of Service between Australia and New Zealand to support the different types of applications on your network.

- DCOS/Multimedia - For real time applications such as voice or other traffic requiring minimum latency, minimum delay variation and a high data delivery ratio (eg. voice, video, multimedia);
- Interactive - For mission critical business applications where data traffic requiring low latency, low delay variation and good data delivery ratio (eg. CRM, ERP); and
- Data Transfer - For non time critical applications where data traffic has more relaxed latency/variation and data delivery ratio objectives (eg E-Mail, Messaging).

TelstraClear's Trans-Tasman Private IP network uses the self-healing Southern Cross fibre optic cable to connect its state of the art New Zealand Private IP network to Telstra's IP Solutions offerings within Australia.

The TelstraClear Trans-Tasman Private IP core network is monitored 24 hours a day, 7 days per week to help prevent problems and ensure optimal service availability.

## Other Information

### Telstra IP Solutions offerings include:

#### Ethernet Networking

A revolution in office to office networking, using the flexibility and power of Ethernet to provide a uniquely dynamic and affordable means of interconnecting your locations.

#### Wide Area Networking

Enhanced connectivity that saves your business from much of the traditional work associated with building and maintaining an office-to-office network. Choose from a range of access options to suit each of your locations, and then rely on the built-in intelligence & security of the Telstra IP network to manage the routing and delivery of your valuable data.

## Terms and Conditions

Services and some features not available in all areas. Standard TelstraClear terms and conditions apply. The Trans-Tasman Private IP service must terminate on a TelstraClear Private IP service in New Zealand and a suitable TelstraClear IP Solutions service in Australia. TelstraClear can provide these for you. 12 month minimum term applies.

## Contact

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